#### **Gartner**

# The Top 10 Strategic Technology Trends for 2017



### Intelligent

Advanced Machine Learning and Al

Intelligent Apps

**Intelligent Things** 

## Digital

Augmented and Virtual Reality

Digital Twin

Blockchain and Distributed Ledger

**Conversational Systems** 

**Digital Technology Platforms** 

Mesh App and Service Architecture

Adaptive Security Architecture

Mesh

## Intelligent Digital Mesh

Al will be a primary battleground for service providers through 2020.

By 2020, 20% of enterprises will employ dedicated people to train neural networks.





#### Intelligent Apps and Intelligent Things: Intelligence Anywhere and Everywhere

#### **Physical**

Intelligent Sensors Robots
Smart Appliances Drones

**Smart Medical Devices** 

**Autonomous Vehicles** 

Inconspicuous

**Operational Applications** 

Smart Security and Operations

Smart Enterprise Apps

Advanced Chatbots

Virtual Assistants

**Smart Advisors** 

Obvious

**Virtual** 





## Intelligent Digital Mesh

CEOs expect that, by 2020, 46% of the customer-perceived value proposition of their products and services will be digital.

Blending the digital and physical domains is the primary driver of digital business value.



#### Virtual and Augmented Reality: It Creates an Immersive Digital World



**Explore Your Trip** 

Plan Your Project

#### **Game Your Reality**



















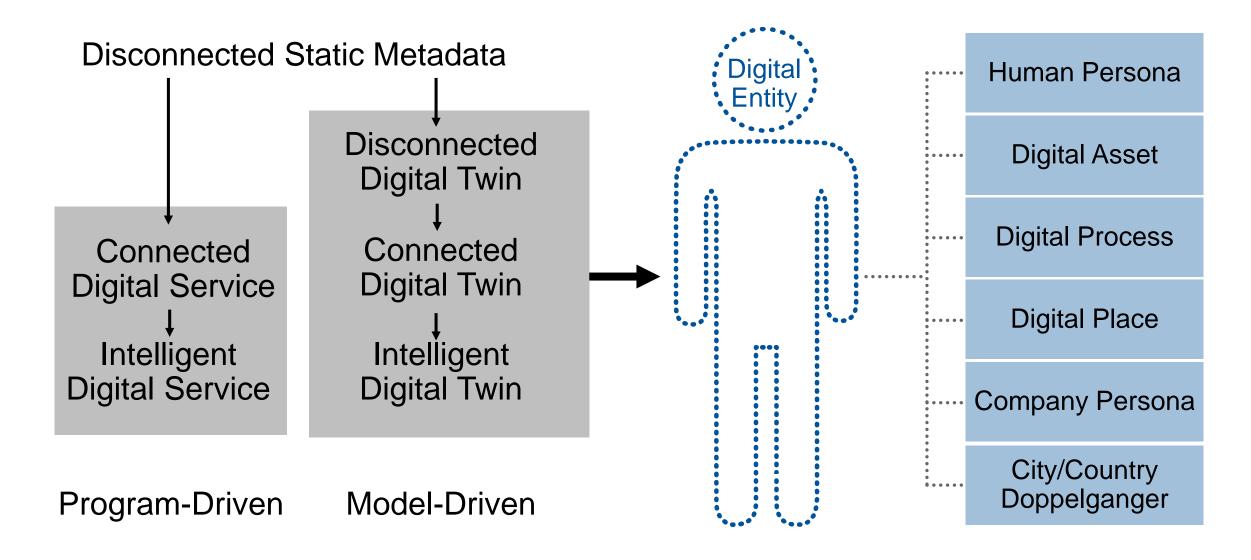
Legal
Universität
Zürich

Surgical Training

#### Virtual and Augmented Reality: Enabling Digital Business Moments and Models



#### Digital Twin: An Evolving and Expanding Digital Universe





#### Blockchain and Distributed Ledger: An Emerging Digital Platform

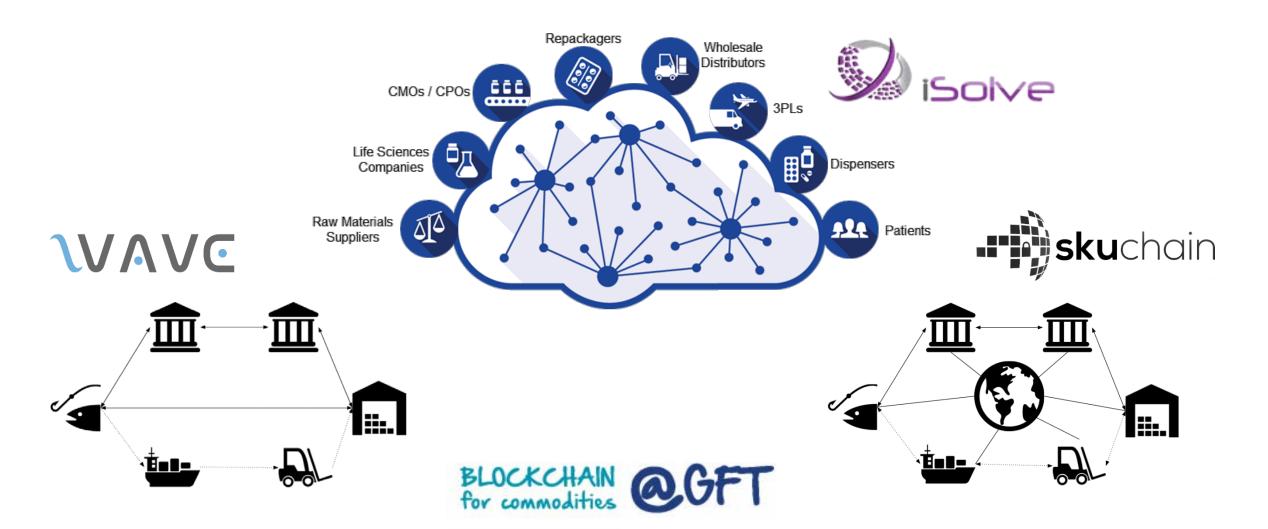
- Mechanism for adding trust in an untrusted environment and reducing business friction
- An irrevocable record of significant data and events, such as monetary transactions, property records or other valued assets
- Not just a passive data record, but can optionally add dynamic programmed behavior to events







#### Blockchain and Distributed Ledger: Trillion-Dollar Opportunity in Supply Chain





## Intelligent Digital Mesh

>26B

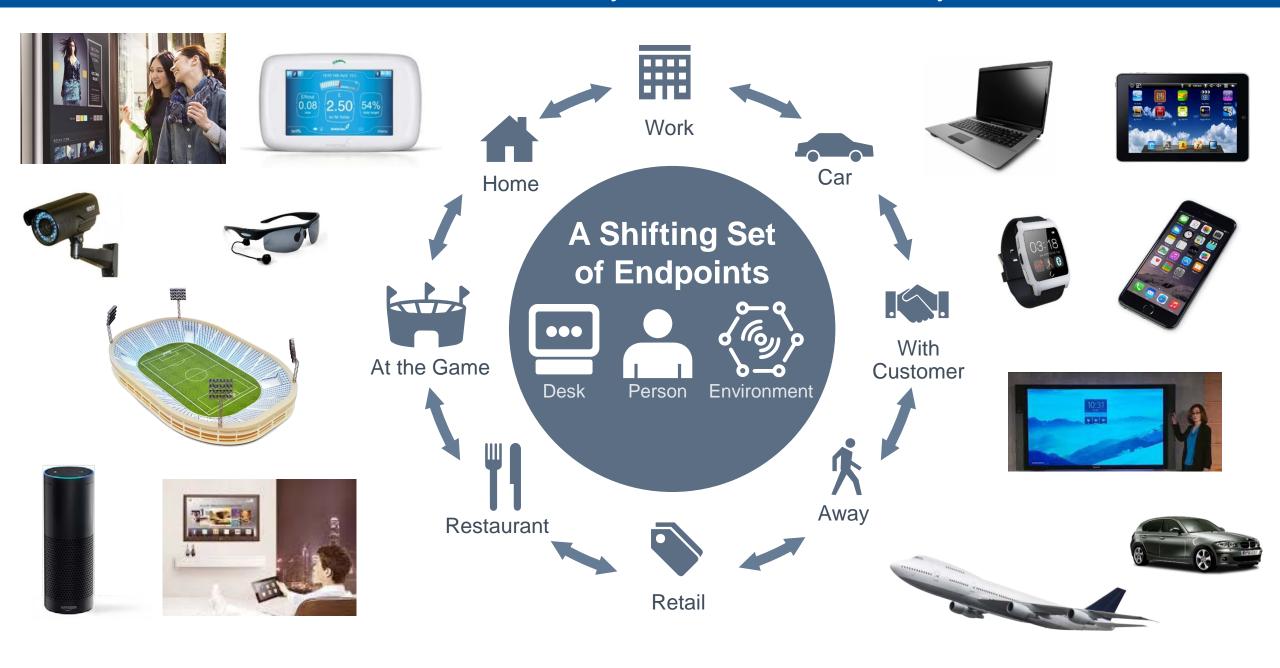
25

connected IoT sensors and endpoints deployed by 2020

or more conversational Al systems by 2018



#### Conversational Systems: The Mesh Is Dynamic and Pervasive

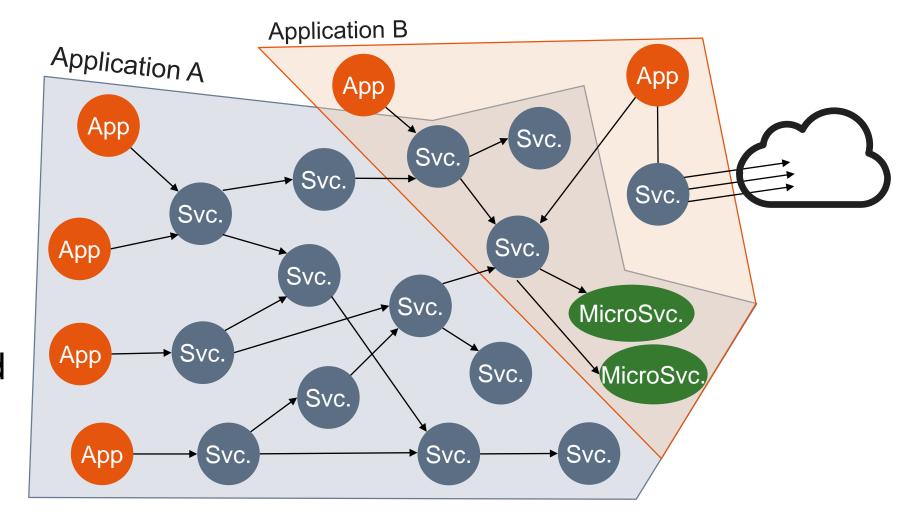


#### Conversational Systems: One Part of the Future User Experience



#### Mesh App and Service Architecture: Agility and Flexibility Drive the Design

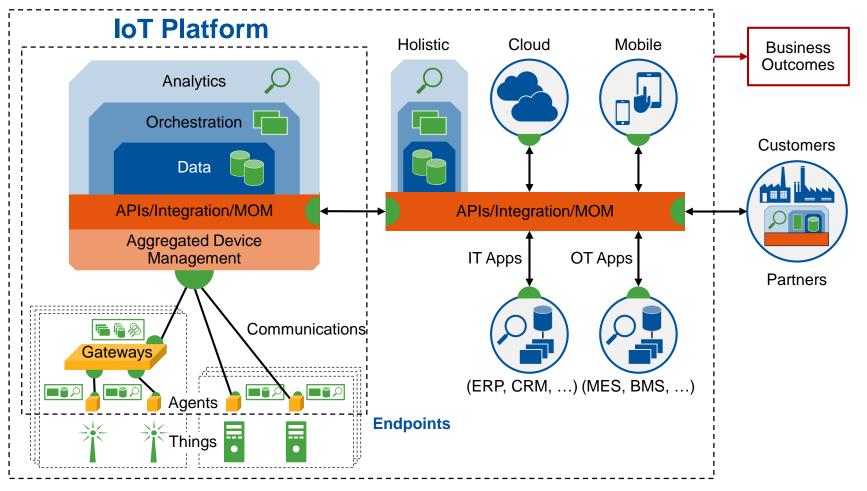
- Cloud-Based
- Microservices
- Containers
- Serverless
- Software-Defined (APIs)
- Event-Driven





#### Digital Technology Platforms: IoT Platforms Are Necessary for Solution Success

#### **IoT Solution**







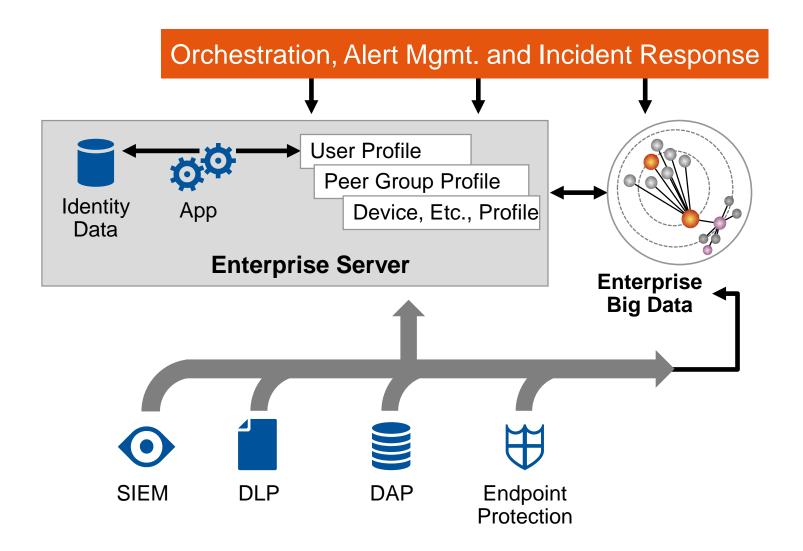








#### Adaptive Security: Continuously Analyze User and Entity Behavior



## **External Identity** and Threat Intelligence

- 1. Review; Rules/Score
- 2. Continuous Profiling
- 3. Continually Analyze and Authenticate

#### **Transaction Context**

Device, Location, Behavior Transactions, Attributes



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